

| Ref # | Hits | Search Query  | DBs  | Default Operator | Plurals | Time Stamp       |
|-------|------|---|--|------------------|---------|------------------|
| L1    | 928  | (workload\$1 or work ADJ load\$1 or schedul\$4 or staff\$3 or labor) SAME (averag\$3 or median\$1 or mean) SAME (incident\$1 or accident\$1 or error\$1)  | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR               | OFF     | 2005/11/19 12:21 |
| L2    | 338  | 1 AND ((averag\$3 or median\$1 or mean) NEAR5 (time or times or lapse\$1 or period\$1 or length\$1 or day\$1 or week\$1 or hour\$1 or month\$1 or year\$1))   | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR               | OFF     | 2005/11/19 12:22 |
| L3    | 338  | 1 AND ((averag\$3 or median\$1 or mean) NEAR5 (time or times or lapse\$1 or period\$1 or length\$1 or day\$1 or week\$1 or hour\$1 or month\$1 or year\$1 or strenth\$2 or elaps\$3))                         | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR               | OFF     | 2005/11/19 12:22 |
| L4    | 338  | 1 AND ((averag\$3 or median\$1 or mean) NEAR5 (time or times or lapse\$1 or period\$1 or length\$1 or day\$1 or week\$1 or hour\$1 or month\$1 or year\$1 or -strenth\$2 or elaps\$3 or span\$1 or spanning)) | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR               | OFF     | 2005/11/19 13:17 |
| L5    | 7    | 1 AND ((averag\$3 or median\$1 or mean) NEAR5 (time or times or lapse\$1 or period\$1 or length\$1 or minute\$1 or duration\$1) NEAR5 calls)  | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR               | OFF     | 2005/11/19 13:19 |
| L6    | 531  | (705/7).CCLS.   | USPAT  | OR               | OFF     | 2005/11/19 13:52 |
| L7    | 1602 | (705/7).CCLS.   | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR               | OFF     | 2005/11/19 13:52 |